



# BUILDING A BETTER COFFEE WORLD

Corporate Responsibility  
and Sustainability

# OUR GROUP

## One Group One Team



**619**

Permanent employees



**109**

Warehouses



**+ 9,000**

Direct coffee farmers



**9**

Cupping laboratories



**9**

Countries operations



**+ 40**

Country of sales



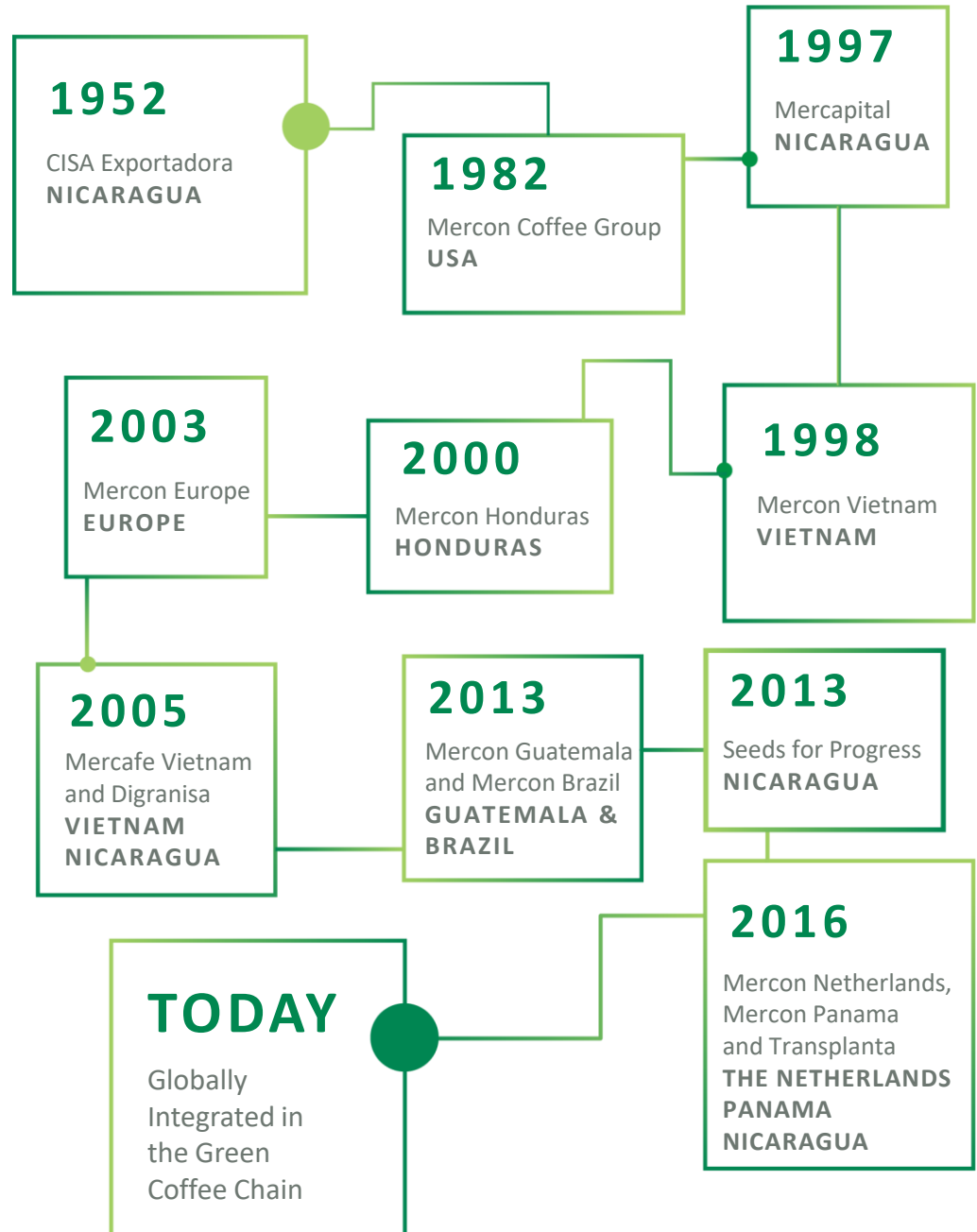
**12**

Wet and dry mills  
(4 owned & 8 rented)



**+ 200**

Clients around the world

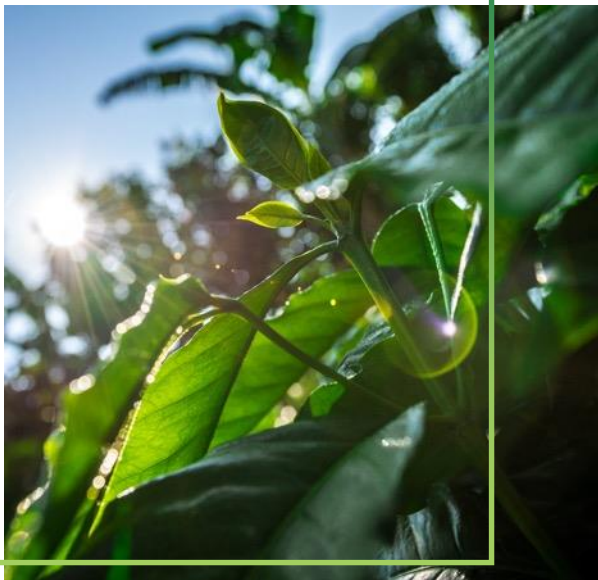


# OUR PURPOSE: BUILDING A BETTER COFFEE WORLD



# OUR VALUES

**INTEGRITY**



**ENTREPRENEURSHIP**



**EXCELLENCE**



**TEAMWORK**



# OUR TRAJECTORY

## Sustainability integrated into our business model



# Sustainability in our Business Model

## Stakeholders and materiality



## Dimensions



### Governance

Structure and Management



### Economic Dimension

Sustainable Growth



### Environmental Dimension

Efficiency and Climate Change



### Social Dimension

Communication and Community



### Labor Dimension

Talent Growth and Development

## Some results of implementing our Strategy

### Sustainable Growth

- Ground breaking **Green Credit Facility**
- **LIFT** Farmers Program
- **Robusta Production** in Nicaragua
- **Coffee Flour** to manage waste
- **Yara partnership** in Nicaragua and Brazil
- **World Coffee Research, UC Davis and Catholic Relief Services** partnership
- Commitments to the **Sustainable Coffee Challenge**
- Active members at **NCA, ECF, ICO**
- **U\$ 30M** investment in Nicaragua
- **+U\$ 1.6 M** in premiums to LIFT farmers every year
- **Digitalization** of the Supply Chain



Thank you!

